



Associates
In Hearing

Dear _____,

We would like to take a moment to welcome you to our practice. Please be assured that you will receive the very best hearing healthcare at your appointment. Our two clinical trained audiologists, Dr. Reiff and Dr. Flynn, have a combined 33 years of clinical experience in the field of audiology.

Appointment Information:

Location: 100 West Main Street, Suite 105, Lansdale, PA 19446

Date: _____ **Time:** _____

It is important that our audiologists have comprehensive information about you prior to your appointment, so please take a few minutes to completely fill out the enclosed forms. If you have any questions, please feel free to contact our office and speak with our friendly customer service staff. We thank you for providing us this opportunity to serve you. We look forward to meeting you at your appointment!

Please arrive 10 minutes early to your appointment and bring the following items:

- Completed Forms (Enclosed)
- Insurance Card(s)
- Current list of medications
- Photo ID
- Your spouse, significant other or a close friend. If testing reveals a hearing loss, a familiar voice is needed to determine the best solution for you.



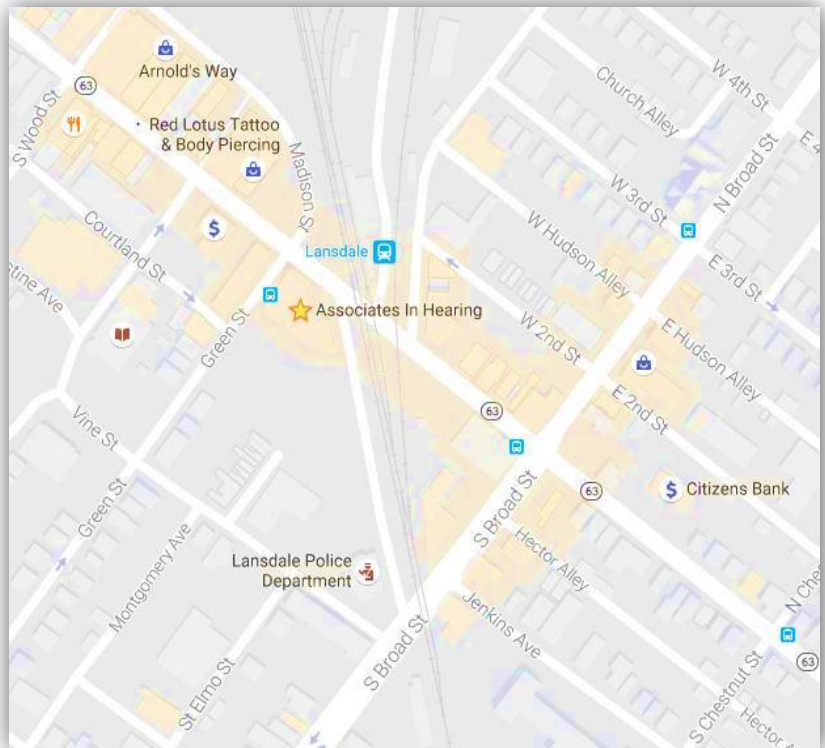
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Lansdale Office Directions

**100 W. Main Street
Suite 105
Lansdale, PA, 19446
215-855-4217**

From Souderton:

Begin traveling down Cowpath Road until you see Derstine Road and make a **Right**. Stay on for 1.2 miles and make a **Left** onto Clemens Road. Continue on for about a mile and then make a **Right** onto PA-463 W. In only half a mile you will reach PA-63 W / Main Street. Make a **Right** and follow for 2.3 miles. Finally, make a **Right** onto Green Street and enter into the parking lot.



From Ambler:

Merge onto PA-309 N and stay on for 3 miles. Take the Welsh Road exit to your **Right** and continue onto Lower State Road. At the first traffic light, make a **Left** and continue on PA-63 W / Main Street for a little over 4.0 miles until you cross the train tracks. After crossing the tracks, make a **Left** onto Green Street and enter into the parking lot.

From 476:

Turn left onto Sunnyside Pike. Follow for 0.2 miles and turn **Left** onto PA-63/Forty Foot Road. Follow for 1.7 miles and turn **Right** onto PA-63 W / Main Street. Follow for 2.3 miles and make a **Right** onto Green Street and enter into the parking lot.



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New Patient Information Form

Patient's Name (circle one): Mr. Ms. Mrs. Dr. _____

Preferred Name: _____ Birth date: __/__/__ Sex: Male Female

Address: _____ City: _____ State: _____ Zip: _____

Home Phone: _____ Cell: _____

Email: _____

Accompanied by-Name: _____ Relationship: _____

Your Marital Status: Single Married Divorced Widowed Other: _____

Your Occupation: _____

Employer: _____

Employer Address: _____ Phone: _____

Please list persons (family, physician, etc.) with whom you give us permission to discuss your health information, send reports, and schedule future appointments:

Primary Physician: _____

Physician Phone Number: _____

How did you hear about our practice? (Please check all that apply)

Physician Our Patient: _____ Newspaper Mail Phonebook Insurance
TV (Network?): _____ Online (Be Specific): _____
Other: _____

Responsible Party/POA Name (if applicable): _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Email: _____



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WHAT TO EXPECT AT YOUR FIRST APPOINTMENT

Your appointment will last anywhere between 1 to 1 ½ hours. Your audiologist will review your history, lifestyle, perform an otoscopic inspection of your ears, and then test your hearing in a sound booth. If the evaluation reveals that you have hearing loss, the audiologist will need to determine whether or not you would benefit from wearing hearing instruments. Not everyone with hearing loss can be helped with hearing aids. The audiologist will place some devices in your ears to evaluate how you will do. It is very helpful to have someone with a familiar voice there during the evaluation process so be sure to bring along a family member or friend.

Hearing Instruments: No one likes to admit that they need hearing devices but advancements in technology have made the hearing devices of today much more sophisticated and cosmetically appealing than your grandfather's hearing aid. We fit and dispense hearing devices from several of the top hearing manufacturers in the world and we will work with you to find the best possible option for your listening needs as well as your budget.

Doctors of Audiology: The audiologist at *Associates in Hearing* all have their Doctorate in Audiology with at least 8 years of university training in audiology. So not only are you fit with the best quality hearing devices available on the market but you will also be fit by the most highly trained professionals. We emphasize quality of care here at our practice, and all our audiologists attend continuing education events each year to bring you the most current and excellent care available in the Suburban Philadelphia Region.

Private Practice or Big Box Stores: At *Associates in Hearing*, we are a family-owned and family-focused practice, and we recognize that better hearing is an investment for our patients. You may save a few dollars by going to a retail hearing device store such as those a big box or "one-size-fits-all" stores, but poor quality and poor fit hearing devices usually end up sitting in a drawer. We believe hearing healthcare is much more than a transaction. The professionals at *Associates in Hearing* will provide you with the best possible care and service throughout your treatment process, and we are always here for you when you need us. Hearing devices are only as good as the professionals who fit them!